

National Association of State EMS Officials

Data Managers Spring Meeting

March 6, 2017

Chair: Lindsey Narloch, North Dakota

Chair-Elect: Kevin Putman

Secretary: Chuck Happel, Wisconsin

Immediate Past Chair: Vacant

Call to order by Kevin Putman on at 0830 hours (CST).

Attendees:

- | | | |
|----------------------|-----------------------|----------------------|
| Todd McDowell – AK | Juan Esparza – FL | Mark Conklin – NV |
| Chris Lochte – AL | Dan Lee – IL | Tina Smith – NV |
| Brian Casey – AR | Drew Chandler – KY | Victor Grimes – SC |
| Ann Vossbrink – AZ | William Thompson – MD | Lance Iversen – SD |
| Tom McGinnis – CA | Kevin Putman – MI | Gary Shirley – TN |
| Mark Roberts – CA | Shari Graham – MT | Dan Dao – TX |
| Adrienne Kim – CA | Sharon Steele – NE | Rob Klein – TX |
| Scott Byars – CO | Tim Seplaki – NJ | Felicia Alvarez – UT |
| Raffaella Coler – CT | Charles Becvarik – NM | Chuck Happel – WI |

Others:

- Rachael Alter – NASEMSO
- Nick Nudell – NASEMSO
- N. Clay Mann – NEMSIS TAC
- Joshua Legler – Consultant, NEMSIS TAC
- Noah Smith – NHTSA
- Lynn White – AMR
- Jennifer Correa – AMR
- Robyn Hughes – AMR

Vendors:

- Adam Mihlfried – emsCharts
- Dave Zaiman – ImageTrend
- Dan Vanorny – ImageTrend
- Joe Graw – ImageTrend
- Michael Wilcox – ImageTrend
- Ben Barnett – ZOLL

DISCUSSION ITEMS:

INTRODUCTION

Lindsey was unable to attend so Kevin opened the meeting.

ROUND ROBIN – STATE UPDATES

- Lance – SD is still on v2 but vendor is working to become compliant.
- Chris – AL has a home-grown v3 certified software. They deal solely with 3rd party vendors. Software is on line and is provided to all providers.
- Sheri – MT working to migrate to v3 and integrate to licensing. They license agencies only, not personnel. Their Department of Labor licenses the providers. About 14 months into the project but hope to be up by Spring.
- Gary – Tennessee had an RFP for a v3 system and got two responses. These were deemed unacceptable as they came in much higher than expected. They have +/-185 agencies. 60% are connected with a billing company and are inquiring when the transition will occur. They are hopeful they will be providing v3 data by June of 2018.
- Rob – TX is currently at v3.3.4 and hope to be at v3.4.0 later this summer. They are working to get web services set up to fully implement their v3 product. Once available will be going fully v3.4.
- Tom and Mark – CA turned off v2 on 1/1/17 but even with a year of notification many waited until the last minute. They still have a couple units that still are not reporting. They were able to find money to provide a tablet to their services that complete a needs assessment. Priority was given to transport agencies first. HIE's are very active in CA. They will be holding a conference at Disneyland to discuss how they got to where they are and how they developed them. They identified the pitfalls encountered during implementation. One was the creation of the Demographic file. The other item discussed was the attachments that accompany the 3rd party upload file.
- Sharon – NE by law requires all services to provide their reports at the current NEMSIS standard. They must provide the reports within 72 hours. Concerns were found with services not using the approved list of Destination Codes.
- Dan – IL asked about the types of Facilities being collected, discussion followed. They have about 625 transporting agencies using a variety of vendors. Their initial target was 11/30/16 but like CA also have agencies that are still not providing v3 data. There is a lot of work that needs to be done to complete the migration. All their destinations are tied to a physical address.
- Chuck – WI is in the midst of migration. Had some difficulties syncing the service rosters from our Licensing product as this is the master of our demographic information. Currently have 355 of 800+ services that responded to a request for their plans to migrate. Requested a single contact that may not be their Service Director. Of those 109 of them have submitted. Target of all services was initially 1/1/17 but back in October we extended it to 3/31/17, which is still the current date.

- Kevin – MI is behind but starting with 16 pilot services. They are expected to develop their own training. They have one fixed wing service that functions within the state in addition to the transporting agencies. They have been working on this project for 2-1/2 years. Their biggest hurdle was the ability to use credit cards. It has been difficult just getting the infrastructure set up locally.
- Felicia – UT is collecting data from both transports and non-transport agencies.
- Charles – NM is just starting to roll out their v3 product. Their state has placed a moratorium on accepting credit cards.
- Scott – CO is accepting both 3.3.4 & 3.4. Their deadline for providing v3 by 1/1/18 but look to be completed by June.
- Brian – AR just got on board 8 months ago. Updating their Validation Rules. Their first date was to be in place 12/31/16 but is now 12/31/17.
- Tim – NJ switched to v3.4 by 1/1/17. About 80% are using their ePCR software that they provide to their services. Some are still using paper. They are not a mandatory reporting state and have gotten some push back from some agencies. They have an agreement with their State Police to gather opioid overdoses. Because they are a home-rule state they have some “Mom & Pop” agencies that may only cover 1-2 square miles. These agencies are not required to even provide a report.
- Drew – KY accepted any reports that passed the national Schematron file. They needed to shut off v2 acceptance to force all services to switch to v3. They hired a Data Manager to help keep their data clean. Had an instance where they were able to accept a specific destination that had 47 variations within their system. They also have their Licensing program linked to their state report database which is the authority over their reporting system. Had similar difficulty in updating the permission level from Licensing. Drew had a concern related to the reporting initiatives.
- Juan – FL collecting v3.4 and working to link it to other state databases.
- William – MD were initially looking to go live 7/1/16 but it is now extended to 7/1/17. However, they are questioning if that date is attainable. They have separate Public Safety agencies covering all 911 and Commercial services covering their interfacility transports. Dr. spoke about the inconsistencies he worked with to collect data for CARES

NASEMSO REPORT

Keith Wages addressed the group related to updates for the organization.

- The annual meeting has been changed from the fall to the spring meeting. This is the first year to take place.
- There is a new region being created for the Great Lakes to coincide more closely with their federal partners. There will be some bylaw changes proposed for this and to
- We are also planning to add a Licensing Committee.
- Replica has 8 states that have passed legislation only need 2 more. National Scope of Practice is looking to be updated since the last modifications 10 years ago.
- Compass performance measures have been published and we will be starting an EMS Quality Alliance consisting of several partners to make this a sustainable initiative.

ELECTION

Kevin presented the candidates for the Chair Elect position. They are Tim Seplaki (NJ) and Tom McGinnis (CA). Additional nominations were opened to the floor. There being none a motion was made by Drew Chandler (KY) and seconded by Gary Shirley (TN) to close nominations – **Passed.**

NHTSA UPDATE

Noah Smith provided an update of his organization. They are looking to move the database in-house to have better access for reporting and integration with other federal partners. If the RFP is not awarded to the University of Utah there would be a plan to maintain access to the data prior to the new vendor being up to speed.

He addressed the EMS Quality Alliance initiative present earlier by Keith. EMS needs to take the measures identified by the Compass project and use them for clinical quality improvement practice using reliable data. Noah posed the question to the group, “What questions do your Service Leaders, State EMS Directors or even NHTSA representatives need to be asking about data?” Discussion followed.

Noah suggested each State EMS meet with their State Medicaid Office and request to be part of their next Implementation Advanced Planning Document (IAPD). This is done annually and to obtain federal funds associated with Medicaid if EMS is not included they will not receive funding.

NEMESIS TAC TIME

Clay opened discussion with some new reports specific for each State that should be available in the next couple of weeks. Josh showed them and the functionality that will also be a part of these reports.

The next item presented was the v3.4.0 revisions. Clay inquired if we would have any other items to add to the existing lists. Some comments were provided but no additional items identified. He reviewed the timeline to obtain comments and discussed some proposed improvements for adding comments.

Noah noted that this will be the first revision to the v3 dataset since it started being used. He implored all of us to be involved to help them make changes to the dataset that will ultimately yield better data.

Clay then brought forth the proposal for the Data Managers to consider allowing the State to be included with data being provided to research groups He provided examples of reports that are not allowed today. Word was received that Kevin would have the resolution ready for tomorrow so we will reopen this topic at that time.

Clay provided some examples of Not Value misuse. Discussion followed. Ben noted that if the field is empty they are making those Not Reported. The field could actually be Not Applicable but the provider is not taking the time to choose this response.

ADJOURNMENT

Meeting was adjourned at 5:00pm (CST).

The next meeting will be Tuesday, March 7, 2017 8:30am (CST).

Meeting Record respectfully submitted by Secretary Chuck Happel.

National Association of State EMS Officials

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March 7, 2017

Chair: Lindsey Narloch, North Dakota

Chair-Elect: Kevin Putman

Secretary: Chuck Happel, Wisconsin

Immediate Past Chair: Vacant

Call to order by Kevin Putman on at 0930 hours (CST).

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- Dan Vanorny – ImageTrend
- Joe Graw – ImageTrend
- Ben Barnett – ZOLL
- Jon Woodworth – Biospatial
- Paul Runkle – Biospatial

DISCUSSION ITEMS:

INTRODUCTION

Meeting started at 08:30am (CST) with a joint meeting with the Education and Professional Standards Council.

PERFORMANCE MEASURES

Meeting opened with a discussion as to what states had initiated performance measures. California and Arizona both spoke to their existence within the state. Several voiced that work is taking place to implement them but not in place yet. Compass measures were discussed and Noah acknowledged that implementation could be grant funded especially if it can be tied to trauma or highway safety.

Conversation suggested to have this be a number one topic of our meetings going forward. Rather than spending more time on data elements now that v3 is starting to be collected we should be emphasizing how to get this data back to the providers.

Discussion followed on those that have already implemented v3 to share what they have had success with in their performance measure development. This info can be used by those states that are currently in the midst of implementation so when they are ready to put performance measures in place they can have a script to follow and hopefully reduce their time needed to provide that feedback.

STATE PROMISING MEASURES - OREGON

Josh gave a presentation about the creation of Oregon's EMS Data Strategic Plan. He reviewed the process used to develop their plan.

The second portion of the presentation dealt with Performance Measures that were set up as part of their Strategic Plan. He identified the difference between a performance standard vs. a measure.

NATIONAL COLLABORATION FO BIO-PREPAREDNESS

Dr. Jeffery Runge gave a presentation on this initiative. It's intent is to provide a surveillance system to identify impending outbreaks. A map was shown that identified the agreements that are currently in place. Questions and comments followed.

MCI PATIENT TRACKING SOFTWARE

Tracking Emergency Patients (TEP) is the standard that has been proposed but to date no vendors have incorporated it.

NEMSIS

Kevin shared an email from Chip related to the Model Guidelines. All have received Medical Director review and match up with the EMS Compass and Pegasus benchmark measures. They are currently with Kevin McGinnis for completing the Draft Versions. Final product is due the NHTSA by September.

STATE EMS OFFICE DATA MANAGER JOB DESCRIPTION

The current document was shared with the group. Several items were discussed the contents for possible revisions. It was suggested that it be sent to all Data Managers for revisions to allow them to include current duties. Motion for this was made by Tom, seconded by Drew.

Motion Passed.

DATA DEFINITION REVISION

Discussed a revision of eDisposition.12 that is currently being reviewed by the workgroup. That group needs to meet and make a final recommendation. More to come later.

PROPOSED RESOLUTION

A proposal that was initiated by the NEMSIS TAC to allow the identification of the state from the National EMS Dataset was presented. Much discussion followed and the proposal was revised. Drew made a motion, seconded by Tom to approve the proposal. **Motion Passed.**

STATE UPDATES CON'T.

Ann – AZ is receiving v2, 3.3.4 & 3.4 data. They plan to turn off v2 at the end of June 2017 and will be requiring v3.4. Working toward collecting Community Paramedicine in v3 and have a reimbursement means established. Some services are required to report but several are still voluntary mostly because they have few regulations on data submission. Data is not yet tied to data quality but are considering it. For instance their rules say submission of an ePCR in a “timely manner” which is open to interpretation.

They do not participate in Cares but have a State program called Share that does not require a cost. Of their largest cities – Tucson has started sending & Phoenix is in the RFP process for an ePCR.

Struggles include getting records to hospitals that they will accept, getting our reports to agencies, having agencies use those reports and understand why quality data matters stand-alone ER with the same name as their parent, obtaining unit back in service times, differences in who rode with the patient vs. who provided care, ICD 10 codes that don't quite fit primary impressions or require too much detail, making sure agency data is being sent to NEMSIS.

They have yet to establish a state schematron that is different from the national and do not have their licensing system connected to our EMS system – on purpose. They do have an HIE but is hard to query. Lastly, looking to report Naloxone admin by non-EMS personnel via the EMS PCR when available.

ADJOURNMENT

Meeting was adjourned at 3:00pm (CST).

The next meeting will be Tuesday, April 18, 2017 1:30pm (CST).

Meeting Record respectfully submitted by Secretary Chuck Happel.