



Questions and Answers about Executive Order 2020-39: Temporary Relief from Certain Restrictions and Requirements Governing the Provision of Emergency Medical Services

Life Support Agencies: Inspections

My agency renewal is coming up, will my agency and vehicles be inspected?

Routine inspections for agency renewals are not being conducted during the COVID-19 emergency. All agencies who submit their renewal applications before the end of the declared state of emergency or disaster will not be subject to inspections of their agency or vehicles.

If I am unsure that my agency or vehicles are compliant, can I request an inspection?

Yes. Any inspections conducted during the COVID-19 emergency will be conducted remotely, using videoconferencing, telephone conversation, and/or electronic review of required documents.

What if I believe another agency or vehicle are not compliant with the requirements for licensure, can I request that they be inspected?

Yes. You may submit an allegation to the Department with as much detail as possible regarding the violation: [Allegation/Complaint Form](#).

Life Support Agencies: Vehicle Staffing while Transporting a Patient

I am a Limited Advanced Life Support (LALS) agency and I am struggling to maintain staffing for my vehicles with an Advanced EMT Specialist (AEMT) and Emergency Medical Technician (EMT). Can I use a Medical First Responder (MFR) instead of an EMT?

Yes. You can staff your vehicles with an AEMT and an MFR during the declared state of emergency and disaster.

What about staffing for Advanced Life Support (ALS) vehicles. Can I use an MFR as well?

Yes. ALS transporting vehicles may be staffed with a Paramedic and an MFR during the declared state of emergency and disaster.



Life Support Agencies: Vehicle Downgrades

My agency is having a hard time with staffing paramedics, can I downgrade my vehicles?

Yes. During the declared state of emergency and disaster, you may downgrade your vehicles at any time as your needs change. You do not need to notify the Department of the downgrade.

I am an ALS service; can I downgrade some of my vehicles to Basic Life Support (BLS)?

Yes. You may downgrade your vehicles to LALS or BLS. During the declared state of emergency and disaster depending on staff and vehicle availability without notifying the Department of the downgrade. All advanced level equipment that should be removed from the downgraded vehicle and appropriately stored and secured.

What if I am an LALS service, what options do I have for downgrading vehicles?

You may downgrade your vehicles to BLS. During the declared state of emergency and disaster depending on staff and vehicle availability without notifying the Department of the downgrade. All advanced level equipment that should be removed from the downgraded vehicle and appropriately stored and secured.

Life Support Agencies: Transporting Patient Destination

My agency is being asked to transport a patient to an alternate care site (ACS). Am I allowed to do this?

Yes. An agency can transport an emergent or non-emergent patient to any destination designated by the Medical Control Authority per Emergency Protocol.

EMS Provider: Initial Licensing

I have an out of state EMS provider license. Do I qualify for a Michigan EMS provider license?

Yes. The Division of EMS and Trauma (DET) will verify that you have an out of state license that is in good standing and we will conduct a background check.

I have a lapsed EMS provider license. Can I get relicensed?

If your license has lapsed within the past 5 years, you may apply for relicensure and you will not have to submit continuing education with your application, as those are being waived at this time.



EMS Provider: Renewal Licensing:

My provider/instructor-coordinator license is set to expire soon. Why can't I find the renewal application in the eLicensing portal.

As of April 8, 2020, all licenses set to expire beginning March 10, 2020, through the end of the declared states of emergency and disaster, are extended until 6 months after the end of the declared states of emergency and disaster.

When the declared emergency and disaster is over and I renew my provider/instructor-coordinator license at the end of the 6 months, am I required to have my continuing education credits?

Yes. Two months prior to the end of the 6 months, you will receive an email indicating that it is time to renew your license. If you do not renew by the end of the 6 months, you may pay a late fee and renew within the 60-day grace period.

My provider/instructor-coordinator license expired March 31, 2020. Can I get my license back?

All licenses with an expiration date of January 31, 2020 or later that have expired are deemed unexpired and are being extended throughout the declared states of emergency and disaster and until 6 months after the end of the declared states of emergency and disaster.

If my provider/instructor-coordinator license is extended throughout the declared states of emergency and disaster, will I still have my original expiration date?

Yes. For example, if your original expiration date was March 31, 2020, when you renew your license at a later date, your new expiration date will be 3 years from March 31, 2020, i.e. March 31, 2023.

I am set to renew this month and was signed up to take a continuing education refresher class that has since been cancelled. How do I obtain my CE's?

Continuing education is waived for all licensees who are set to expire during the declared states of emergency and disaster.

My Provider CPR card expired in March 2020. How do I get it renewed?

At this time, all professional certifications in basic cardiac life support that have expired since March 10, 2020 or that would expire during the declared state of emergency and disaster are deemed unexpired and do not expire until 6 months after the end of the declared states of emergency and disaster.



The American Heart Association is also providing a 120-day extension for all AHA Provider Basic Cardiac Life Support cards. More information can be found on the [AHA website](#).

Other Issues not in the Executive Order

Where can I apply for licensure in Michigan?

You can apply at [eLicensing portal](#).

How do I qualify for a temporary EMS provider license?

You are eligible for a temporary EMS provider license if you have taken and completed a Michigan EMS Initial Education course within the past 2 years. You do not have to prove that you have taken the National Registry of EMTs (NREMT) cognitive or psychomotor exam for a temporary license. You can apply in our eLicensing portal by using the Michigan Course Completion Temporary License Application.

I took a Michigan EMS Initial Education course over 2 years ago and didn't pass my NREMT. Would I be eligible to apply for a temporary EMS provider license?

No. Current law does not allow acceptance of education over 2 years. However, we would encourage you to register as a volunteer on the Michigan Department of Health and Human Services [Volunteer Website](#).

What if I took a refresher course, would I then be eligible?

No.

Once I obtain a temporary EMS provider license, do I have any limitations on my ability to practice?

A temporary EMS provider license holder must always work under the direct supervision of a fully licensed EMS provider at the same level or higher.

I am a licensed RN, LPN, or other health professional. Would I qualify for an EMS provider license?

No. Current law does not allow other health professions to qualify for an EMS provider license. However, we would encourage you to register as a medical volunteer on the Michigan Department of Health and Human Services [Volunteer Website](#).



I took a Michigan EMS Initial Education course but haven't been able to pass the NREMT exams within the 2-year time frame. Are you extending this 2-year time frame so I can take the NREMT?

No. The NREMT requires a graduate to pass the certification exam by the end of the month two years after course completion.

How is the Division of EMS and Trauma communicating with me regarding my license?

All communication will be sent via email. Please ensure that your email address is correct in the [eLicensing portal](#).

Can I hold a continuing education class on COVID-19 and get it approved immediately?

Yes. The Instructor-Coordinator must apply for the CE and place COVID-19 CE in the subject line in the email submission to: MDHHS-CE@michigan.gov. It will be reviewed and approved for immediate implementation.

Have there been any extensions in regard to Michigan Drivers Licenses?

Some providers have reported being unable to renew due to closures of Secretary of State (SOS) offices. Essential personnel are a priority for the SOS and for those transactions that cannot be conducted online, you must schedule an appointment. The Michigan Association of Ambulance Services (MAAS) has set up a website to allow you to request an appointment. You must go through the MAAS website to ensure that you get an appointment as soon as possible: www.miambulance.org/sosapts. Information will be gathered and submitted to the SOS. SOS will contact each individual to schedule their appointments.