CRISIS STANDARDS OF CARE

The Ohio EMS Experience

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EMERGENCY MEDICAL DISPATCH:
“THE GATEKEEPER”

- 9-1-1 link to the community
- Initial agency notified of an event
- Determines need/level of response
- Allocates resources
- Adjusts resource allocation based upon data from
  - Incident command
  - Ongoing 9-1-1 calls/community needs
  - Escalation/resolution of event
  - Availability of resources
OHIO DEPARTMENT OF PUBLIC SAFETY, DIVISION OF EMS

- Authority over Ohio EMS providers

- Authority over Ohio medical transportation (minimum staffing matrix, vehicles)

- No authority over emergency medical dispatch
THE FRIENDSHIP TRAIN: OHIO EMS + EMD

- Multi-tiered system for emergency medical dispatch and EMS
- EMD Low-Priority (Non-Transport) Criteria
- EMS Exclusion and Triage Criteria for Non-Transport
- EMS Adaptation Matrix for Conventional, Contingency, and Crisis Conditions
EMS ADAPTATION MATRIX FOR CONVENTIONAL, CONTINGENCY, AND CRISIS CONDITIONS

- Dispatch
- Response
- Patient assessment
- Transportation
- Adhere to normal day to day operations for conventional conditions
Prioritize calls according to potential threat to life or time-critical complaints

Initiate selective diversion for dispatched resources (all others designated as pending/delayed)

Activate EMD Low Priority Criteria (Non-Dispatch)
RESPONSE

CONTINGENCY

- Modify crew assignments for optimal response
- Change EMS assignments to closest available unit rather than ALS/BLS if available
- Consider activation of mutual aid and/or disaster response plan

CRISIS

- Activate EMS Exclusion and Triage Criteria for Non-Transport
PATIENT ASSESSMENT

CONTINGENCY

- Require patients with minor injuries/illnesses to use their own transportation

CRISIS

- Activate EMS Exclusion and Triage Criteria for Non-Transport
TRANSPORTATION

CONTINGENCY

- Consider “batched” transport
- Answer subsequent call(s) before transport of stable patients to the hospital
- Consider other public/private forms of transportation
- Self-transport

CRISIS

- Active EMS Exclusion and Triage Criteria for Non-Transport
COMPLIANCE WITH THE PLAN
Adoption of the Ohio Medical Coordination Plan, Ohio’s Crisis Standards of Care plan, is voluntary

Community-based, local, and regional partnerships are encouraged

Parties that elect to utilize and are compliant with the Ohio Medical Coordination Plan are granted immunity protection
Serving Ohio 24/7/365

EMS
Ohio Emergency Medical Services