



**Council/Committee
Name**

**Goals and Strategic Directions
2013**



Goals and Strategic Directions

The Domestic Preparedness of the National Association of State EMS Officials is committed providing technical assistance for and representation of the State EMS Officials regarding both natural as well as terrorist type incidents as it relates to planning, preparedness, response and recovery to include homeland security activities. The Domestic Preparedness Committee is committed to assure that EMS leadership has a “seat at the table” in these important initiatives as well as reviews and provides input into federal plans and documents.

The Vision of the Domestic Preparedness committee is to ensure effective preparedness activities by cooperating and collaborating with our response partners and various local, state and federal agencies. NASEMSO will work hand-in-hand during a state declared disaster or domestic incident with response stakeholders in order to keep members informed and to meet the EMS demands of the incident

***Leadership** refers to the role of state EMS offices as “lead agencies” for EMS as well as thoughtful leaders in public policy development. State EMS offices are looked to by the EMS community for guidance and approval, as well as regulation and licensure. NASEMSO works to support EMS officials nationwide in understanding and implementing processes that improve EMS practice and subsequent patient outcomes.*

The Domestic Preparedness Committee supports leadership under these principal goals:

- Goal #1: Conduct bimonthly Domestic Preparedness (DP) conference calls to keep members informed of the DP activities and to continue to seek involvement of NASEMSO members or designees on preparedness issues
- Goal #2: Assure that NASEMSO has representation on federal and national preparedness initiatives
- Goal #3: During a state/national declared disaster or major incident, NASEMSO will, through the DP committee, assist by keeping state/territory EMS offices informed with reliable and up to date information and work in conjunction with state emergency management agencies to coordinate federal emergency medical services response assets
- Goal #4: Continue to collaborate with FEMA leadership and American Medical Response (AMR) as it relates to the National Ambulance Contract.
- Goal #5: Continue to work with state/territory EMS offices both prior and during a declared state emergency to assure that they receive notification on EMS resources being deployed under the National Ambulance Contract.
- Goal #6: Provide technical assistance, necessary tools, resources and information in order that EMS workers are prepared with education, training, personal protective equipment and planning to support emergency response to a variety of evolving or national types of incidents

***Systems Development** refers to the role of state EMS offices in the development of effective systems of emergency medical care. The growing national awareness of the importance of coordinated systems of care places NAEMS squarely in a leadership role, demonstrating the need for state offices to coordinate the disparate functions that support effective systems. Such functions include Emergency Medical Dispatch (EMS), communications systems; regional asset coordination in daily operations and in natural and man-made disasters; EMS data collection, analysis and reporting; and ongoing review and refinement of systems operations.*



The Domestic Preparedness Committee supports systems development under these principle goals:

- Goal #1: Enhance information sharing to State/Territory EMS Directors of activation and deployment of EMS resources by the National Ambulance Contract and Emergency management Assistances Compact (EMAC)
- Goal #2: Exercise and revise the NASEMSO Activation Procedure
- Goal #3: Develop and post and After Action Report (AAR) after each involvement of NASEMSO during a state/national declared incident.
- Goal #4: Assures that the membership assists and provides support, as possible, to the effected state or territory for treatment and transport for patients during a response to a natural or terrorist incident
- Goal #5: Provide the necessary framework and tools for EMS to serve as a detection or early warning system for evolving bio-terrorism events
- Goal #6: Enhance NASEMSO's relationship with FEMA and AMR to ensure a strong command structure at any major event between the NAC and EMAC EMS resources.

Quality Improvement or "QI" is the process of continually reviewing, assessing and refining practices to improve outcomes. The steps of developing an effective cycle of collecting high quality data, reviewing it in proven multidisciplinary processes, identifying strategies to implement needed changes and communicating them to all stakeholders are the key to QI success, and to subsequently improving patient outcomes.

The Domestic Preparedness Committee supports quality improvement under these principle goals:

- Goal #1: Review and enhance a call out procedure once notified by FEMA that the NAC is going to be activated.
- Goal #2: Provide an AAR and post on website, after each involvement of NASEMSO during state/territories declared incidents.
- Goal #3: Provide EMS Stakeholders input into national and federal preparedness and response documents, plans and initiatives.
- Goal #4: Enhance and update and post documents on the DP web site
- Goal #5: Identify and post "best practices" by states involved in a sate-wide response
- Goal #6: Initiate a call out procedures when made aware that a significant incident is occurring and a state (s) may need potential assistance prior to a state declaration.

The DP Committees 2013 workplan will undertake strategies focused on the following issues:

- **[Issue #1]** – Provide technical assistance to states/territories regarding terrorism planning, preparedness response and recovery on homeland security initiatives. This assistance will include resource documents, surveys and recommendations by federal response partners and information on what other state/territories are doing. All documents and plans will be maintained on the DP web site.



- [Issue #2] – Conduct a communications exercise testing NASEMSO’s revised Activation Notification Procedure. This procedure will be revised after each drill or real event
- [Issue #3] – Initiate a call out to membership when the NAC is activated. This call out will provide both notification and updates to the members on a state/national declared disaster/incident. This will include supporting the EMAC process and continue to partner with FEMA and AMR to ensure a smooth deployment of EMS Resources
- [Issue #4] –Provide an AAR after each exercise or real event “call-out”. This AAR will be completed within 30 days of the incident and subsequently posted on the DP web site
- [Issue #5] – Provide representation, as requested, to participate on federal and national committees as they relate to EMS preparedness activities. This representation will assure that EMS stakeholders has a voice on national issues, programs and initiatives
- [Issue #6] –Review and coordinate comments on any national and federal documents/plans/initiatives to assure that NASEMSO has input. Members will be given a timeframe to comment and staff will submit a coordinated response.
- [Issue # 7]- Update and when needed revise the NASEMSO’s website on current DP draft reports and documents on homeland security initiatives
- [Issue #8]- Continue to identify additional international and national trips to share and discuss Homeland Security initiatives with EMS response partners.
- [Issue #9]- Continue having the Chair of the DP committee represent NASEMSO on the EMAC National Advisory Committee
- [Issue #10]- Provide representation on various federal and national committees where EMS input maybe needed i.e. .EMS involvement in Fusion Centers.



2013 Workplan

Goals, Objectives and Action Steps

Goal: [goal #1] Provide technical assistance to states/territories regarding domestic preparedness planning, preparedness, response and recovery on homeland security initiatives. This assistance will include resource documents, surveys and recommendations by federal agencies and information on what other states/territories are doing. All documents will be posted on the DP web site.

Objective/Strategy: [Objective #1]

NASEMSO will assure NASEMSO representation on federal and national preparedness initiatives by not only commenting on national/federal documents but by attending meetings where EMS should have representation The DP committee will keep NASEMSO membership informed on documents, initiatives and meetings.

Task	Responsibility	Due Date	Done	Budget
Conduct at least 4 DP committee conference calls annually	NASEMSO Staff and Chairperson			Conference call cost and NASEMSO cost
As new federal draft documents are sent out for comment, NASEMSO will review and provide comments	NASEMSO Staff and Chairperson	Ongoing		NASEMSO staff cost
Resources and documents will be posted on DP web site	NASEMSO staff	Ongoing		NASEMSO staff
Participate in the Homeland Security Consortium meeting and provide input to documents developed by the consortium	NASEMSO staff	Ongoing		Travel is paid for by NEMA and review will only be NASEMSO staff
NASEMSO will forward draft documents/initiatives that relate to domestic preparedness to the DP committee and EC for review and comment	NASEMSO staff	Ongoing		NASEMSO staff cost
DP chair and staff will schedule meetings and/or conference calls with response partners to assure EMS has a voice	NASEMSO staff and Chairperson	Ongoing		Unknown
Provide an AAR after each real state incident and after each "call-out" within 60 days of event	NASEMSO staff and Chairperson	Ongoing		NASEMSO staff cost
NASEMSO will provide representation on Federal and National committees as it relates to domestic preparedness	NASEMSO staff and Chairperson	Ongoing		Unknown
NASEMSO staff will monitor any disaster that becomes a state declared disaster as well as monitor state situations where EMS resources maybe needed; subsequent to the declaration the DP chair will initiate a call to the effected region to inquire whether or not resources are needed. The DP staff will work with the effected state to offer assistance	NASEMSO staff and Chairperson	Ongoing		NASEMSO staff cost
NASEMSO will provide technical assistance to the state EMS office who is requesting medical resources thru EMAC or the national ambulance contract	NASEMSO staff and Chairpersons	Ongoing		NASEMSO staff cost.
Once informed that the NAC has been activated	NASEMSO staff and	Ongoing		NASEMSO staff



or EMS resources have been requested thru EMAC, the NASEMSO procedure for notification will be activated. Minutes of conference calls and updated info will be disseminated to NASEMSO membership	Chairperson			cost

Task	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	done
Conduct at least 4 DP committee conference calls	X		X		X			X					Y
As new federal draft documents are sent out for comment, NASEMSO will review and provide comments													Ongoing
Resources and documents will be posted on DP web site													Ongoing
Participate in the Homeland Security Consortium meeting and provide input to documents developed by the consortium					X							X	
NASEMSO will forward draft documents/initiatives that relate to domestic preparedness to the DP committee for review and comment													Ongoing
DP chair and staff will schedule meetings and/or conference calls with response partners to assure EMS has a voice													On going
Provide an AAR after each real state incident and after each "call-out" within 60 days of event													On going
NASEMSO will provide representation on Federal and National committees as it relates to domestic preparedness													On going



Parked Issues – Numerous issues and strategies are on the council's radar, but are currently parked due to various reasons – awaiting completion of dependant activities; currently no champions to assign this to; limited funding, etc.

As practical, these will be moved up into the 2011 workplan or carried into the next year.

Goal: [goal #1] Initiate a call out procedure to the membership when the NAC is activated. This call out will provide notification and updates to the members on a state/national declared incident. In addition, discussion will occur to coordinate deployed resources including EMAC . Will work with FEMA to assure that EMS resources are not taken from an effected state. An AAR report will be completed after each call out and the notification procedure will be revised. The Chairperson for the DP committee will be the representative on the EMAC National Advisory Committee.

Objective/Strategy: [Objective #2,3,4 and 9]

Description of the objective and expected outcome, Monitor disasters that become a state declared incident or a major event in a state where additional EMS resources maybe needed.

Task	Responsibility												Due Date	Done	Budget
Not necessary until objective becomes active															
Task	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	done		
NASEMSO staff will monitor any disaster that becomes a state declared disaster as well as monitor state situations where EMS resources maybe needed; subsequent to the declaration the DP chair will initiate a call to the effected region to inquire whether or not resources are needed. The DP staff will work with the effected state to offer assistance															
NASEMSO will provide technical assistance to the state EMS office who is requesting medical resources thru EMAC or the national ambulance contract															
Once informed that the NAC has been activated or EMS resources have been requested thru EMAC, the NASEMSO procedure for notification will be activated. Minutes of conference calls and updated info will be disseminated to NASEMSO membership															



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