# EMS ENCOUNTER TIME DURATION DEFINITIONS

Data Managers Council

**Top axis markers:**
- eTimes.01 PSAP Call
- eTimes.03 Unit Notified
- eTimes.05 Unit En Route
- eTimes.07 Arrived at Patient
- eTimes.11 Patient Arrived at Destination
- eTimes.13 Unit Back in Service
- eTimes.15 Unit Back at Home Location

**Duration bars:**
- Time to Dispatch PSAP
- Time Dispatch Acknowledgment Duration
- Time to Dispatch Separate Entity
- Time for Response Preparation
- En Route Time Notified
- Unit Response Time
- Canceled Response Time
- Vehicle Transit Time to Scene
- Scene Time
- Patient Scene Time
- Transport Time
- Destination Transfer of Care (Wall Time)
- Time at Destination
- Back in Service Time
- Total Unit Encounter Time
- Total Unit Call Time
- Total Overall Call Duration
- Total Overall Encounter

**Bottom axis markers:**
- eTimes.02 Dispatch Notified
- eTimes.04 Dispatch Acknowledged
- eTimes.06 Unit Arrived on Scene
- eTimes.09 Unit Left Scene
- eTimes.12 Destination Patient Transfer of Care
- eTimes.14 Unit Canceled
- eTimes.16 EMS Call Completed